

## Grooming Release Form

Owner's Name: \_\_\_\_\_ Phone #: \_\_\_\_\_

Pet's Name(s): \_\_\_\_\_

### **Accidents**

Grooming equipment is sharp, and although we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quicking of nails, etc.. Your pet's safety and comfort is our number one priority. In the event an accident does occur, you will be notified of the accident. If Bold Acres feels it is serious, and the owner is not on-site, Bold Acres will seek immediate veterinary care for your pet.

### **Health or Medical Problems**

Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. All medical expenses for veterinary care will be covered by the animal's owner upon signing this agreement.

### **Veterinarian Authorization-Medical Emergencies**

This release gives Bold Acres full authorization to seek medical treatment from the nearest veterinarian in the case of any medical emergencies while in the care of Bold Acres. All veterinarian costs and expenses will be the responsibility of the animal's owner.

### **Current Vaccinations**

Pets must be up to date on Rabies and we strongly recommend they are current on distemper and Bordetella. Proof of rabies must be given prior to a grooming appointment. Please bring copies of vaccination records for our file.

### **Dangerous or Aggressive Animals-Refusal of Service**

Bold Acres has the right to refuse any services at any time for any reason. In the event that your animal is too stressed or becomes dangerous to groom, Bold Acres has the right to refuse grooming services, stop grooming services, or cancel grooming services at any time before, during, or after grooming and the client will be charged a grooming fee (for grooming services, entire appointment time slot, damages, etc.).

       ***I understand that Bold Acres has the right to refuse services at any time, and charge accordingly.***

### **Use of Muzzles**

Muzzling does not harm your animal and protects both the animal and the groomer. In some cases, muzzling may even calm a stressed animal, allowing the grooming process to continue. If an animal still acts in a way that is dangerous, Bold Acres has the right to stop grooming services at any time and a service fee will be collected. We do not muzzle unless your pet gives us a reason to. Other methods are used to calm your pet, muzzling is a last resort.

### **Matted Coats**

Pets with severely matted coats require extra attention. Mats in a pet's coat grow tight, and can ultimately damage and tear the pet's skin, which provides a breeding ground for parasite infestations. Bold Acres will not cause serious or undue stress to your pet by de-matting. Mats can be very difficult to remove, and may require the pet to be shaved. Removing a heavily matted coat can cause nicks, cuts or abrasions due to skin growths trapped in the mats. Heavy

matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, producing skin irritations that existed prior to the grooming process. After- effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to regrow. In some cases, pets may also exhibit brief behavioral changes. Prevention is the best defense by scheduling regular grooming appointments, every 4-6 weeks. If your pet needs to be shaved to remove matting, by signing below, you acknowledge that you agree to this procedure, and any risk. There will be an additional charge for this process: it is time consuming, and causes extra wear and tear on grooming equipment. The additional charge can be estimated by the groomer prior to appointment.

\_\_\_\_\_ ***I understand the dangers of matting, allow groomer to do whatever is best for the dog, and accept any additional charges.***

#### **Cancellations/No call, No Show**

We ask that any salon cancellations are made at least 24 hours in advance. In the event of a cancellation less than 24 hours prior, or a no show Bold Acres reserves the right to charge a "No Show Fee" for the missed appointment time.

\_\_\_\_\_ ***I understand and accept Bold Acre's cancellation/no show fee***

#### **Payment**

Payment is due at time of pick-up. We accept cash, Check, Venmo, PayPal, and CashApp at the salon. Bold Acres will not release pet(s) until full price is paid. Any animal staying at Bold Acres will be charged boarding fees, and for the cost of materials to maintain the animal.

#### **Satisfaction**

Your satisfaction is important to us. If you are unhappy for any reason, and would like something adjusted, we will be happy to make any adjustments when you pick-up your pet from his/her appointment. Once, however, you take your pet home from the appointment, any return visits will be treated as a new appointment and the client will be charged a grooming fee.

#### **Photographs**

This release authorizes Bold Acres to take photos of your pet for client files and for the company website and all social media pages. All photos taken are the property of Bold Acres.

**I have reviewed this Service Contract for accuracy and understand the contents of this contract. I affirm that I am the rightful legal owner of the dog(s) for which services are being rendered. I authorize this signed contract to be valid approval for future grooming services, permitting Bold Acres to accept telephone reservations or emails for service without additional signed contracts or written authorization. I understand that pricing is subject to change. I have read, signed, and agreed to the above.**

**Owner's Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_